

The Outspoken Word

Newsletter 2 – January 2009



Welcome to our second newsletter and a very happy new year!

Yet again, we've got lots of news to report — from our new cycling training business to our credit-crunching next day service. We also bring you tales from the Down Right Kenya team and you can read about Jean, our rider of the month.

Next Day Service

We have decided to open a new next day service to complement our urgent and same day deliveries! Here's what we now offer:

- Guaranteed next day delivery for bookings before 4pm
- £2.80+VAT for any package up to A4 box in size
- Full Proof of Delivery for all consignments

So do take advantage of our great new service and ensure your packages are delivered without costing the Earth. For more information, please talk to Melinda.

Outspoken Training Launched

We have recently launched our new cycle training business with a brand new website – www.outspokentraining.co.uk. Kim Sturgeon is our operations manager and is now responsible for getting all you budding new cyclists trained up to the new national standards. As we found as couriers, cycle training really is invaluable to all abilities, whether you need to build confidence or to refine your skills and develop into safe, confident and assertive cyclists. We also offer group training for businesses, so please get in touch with Kim for more details – it could be a fantastic way to implement your travel plan at work.



PK crossing the Sinai.



The hardy group of cyclists were just setting off from Cambridge at the last newsletter and their progress towards Kenya has been rapid with the teams now in Sudan and on the final leg of their tour to Kenya. PK (one of Outspoken's Directors and DRK organiser) wrote just last week:

"We have experienced an incredible tour through Turkey and the Middle East. Highlights include Syrian smiles (and their copious cups of tea); the mad dichotomy that is modern Beirut; Christmas Eve bobbing about on the Dead Sea; and the hospitality of Bedouin Camps. A lucky escape from a car crash in Turkey has been the only low, with a few days spent cobbling together a new bicycle and pondering the frailty of life. Yesterday we all tuned in to hear a surprise radio message from our Patron, Desmond Tutu, during an interview with one of the riders. It has reinforced the feeling of huge support we've had from back home — thank you all!"

To follow their remarkable journey or to donate online (they have currently raised £40k out of a target of £60k for Kenyan schools), please visit: www.downrightkenya.org.

Xina mounting her bike.



Know Your Riders!



Dr Jean Rumball is our rider of the month! Jean joined Outspoken in September and impressed us all on her first day with her gritty Kiwi spirit. On the second day she overtook one of our most experienced couriers, Kev and 3 months into the job she continues to 'motor' around Cambridge. Jean graduated last year with a PhD in something to do with Vikings and outside of her time on the bike, she keeps herself busy lecturing at Nottingham and Leicester Universities. So a very big welcome to Jean!

Advertising

We currently have one bicycle free for advertising, so please do get in touch if this is of interest. We give special rates to our own customers, charities and any business promoting cycling.

London

A gentle reminder that we don't just deliver within Cambridge! Our urgent London courier service means you can get your documents into central London in less than 2 hours from your initiating call. We use the fast train service into King's Cross and a folding bicycle on either end to guarantee beating the traffic and making sure your business fulfils its green credentials.

